

Premium Maintenance Contract

PREMIUM MAINTENANCE CONTRACT - DETAILED OVERVIEW

The Premium Maintenance Contract offers a complete and proactive service solution tailored for clients that demand zero downtime, extended system performance, and full technical coverage.

This plan includes all features of the Standard Maintenance Contract, plus the following premium services:

- Emergency Callouts:

Priority response for urgent system issues, available 24/7 to minimize production interruptions.

- RO Membrane Cleaning & Replacement:

On-site chemical cleaning of membranes using CIP procedures and replacement of damaged membranes when required.

- Chemical Supply & Dosing Adjustment:

Regular review and adjustment of chemical dosing based on system performance, water analysis, and seasonal variations.

- Sensor, Valve & Pump Calibration:

Detailed calibration of electrical and mechanical components, including sensors, solenoid valves, actuators, and high-pressure pumps.

- Performance Reports & Analysis:

Quarterly reports evaluating KPIs such as recovery rate, pressure differential, TDS rejection, and energy efficiency with recommendations for improvement.

- Zero Labor Costs for Repairs:

All labor charges for troubleshooting and component replacement are waived under this plan (parts not included).

- 24/7 Technical Support:

Access to phone and online technical assistance around the clock, including weekends and holidays.

This plan is ideal for hospitals, bottling plants, data centers, and critical infrastructure operators where uninterrupted water treatment performance is essential.

Customer Name: _____

Signature: _____

Date: _____